

Q11 QC SYSTEM REQUIRED

The Seller shall provide and maintain a Quality Program that is in compliance with ISO 9001.

Q12 CALIBRATION SYSTEM REQUIRED

The Seller shall provide and maintain a Calibration System that is in conformance with ANSI Z540.1 or ISO 10012-1.

Q13 RETAIN RECORDS FOR 13 YEARS

Records retained by the subtier subcontracts relevant to the procurement and not otherwise delivered with this order ,shall be retained for 13 years. Seller shall provide all records relevant to this procurement when unable to retain records at their facility for 13 years.

Q14 TRACEABILITY TO SOURCE OF ORIGIN REQUIRED

The Seller must ensure that all items on this procurement are traceable to source of origin by, as applicable: lot, date code(s) and batch number(s) A traceability number must be recorded on all release documentation submitted to Novatronics. Raw Material shall be manufactured only in Australia, Belgium, Canada, United States of America, Denmark, Egypt, Federal Republic of Germany, France, Greece, Israel, Italy, Luxembourg, Netherlands, Norway, Portugal, Russia, Spain, Sweden, Switzerland, Turkey, United Kingdom of Britain, Northern Ireland, Austria and Finland.

Q15 MANNED SPACE FLIGHT

For use in Manned Space Flight, materials, manufacturing and workmanship of the highest quality standards are essential in order to ensure Astronauts' safety.

Q16 NOTIFY NOVATRONICS IF HIGHER QUALITY AVAILABLE

If you are able to supply the desired items with a quality that is higher than that of the items specified or proposed, you are requested to bring this fact to the immediate attention of Novatronics. Seller is required to insert this requirement in all subcontracts to the lowest tier.

Q17 RIGHT OF ENTRY

Novatronics, Novatronics' customer and regulatory authorities reserves the right to verify the quality of all materials and services included in the procurement at the Seller's facility and all other facilities involved.

Q18 ESDS ITEMS

The devices to be furnished under this procurement are considered by Novatronics to be susceptible to damage from electrostatic discharge.

The Seller shall:

- take the necessary precautions while handling and packaging the deliverable product to prevent damage;
- ensure device leads are electrically shorted together by non-corrosive conductive foam or other suitable methods;
- ensure the items are encased in electrically static dissipative packages, tubes, carriers, or bags for shipment;
- the packaging is labelled to indicate that it contains electrostatic sensitive parts.

Q19 CUSTOMER FURNISHED ITEMS

Items on this purchase order are furnished by Novatronics' customer. Quality Control shall ensure items are identified as per QUALITY PROCEDURE 2.7.

Q20 SERIALIZED ITEMS

The serial number(s) of items supplied on this procurement shall be referenced on Seller's release documentation, (i.e., Certificate of Compliance, test reports, packing list, etc.). Serialization shall be maintained during processing (including traceability). Upon receipt of these items, Novatronics shall assign a unique batch number to each individual serialized item.

Q21 ACTUAL INSPECTION DATA REQUIRED

The Seller shall provide certified actual inspection data with each shipment. Novatronics shall verify conformance of this data to specifications upon receipt of each shipment.

Q22 RETAIN RECORDS FOR 25 YEARS

Records retained by the subtier subcontracts pertaining to testing, inspection and traceability and not otherwise delivered with this order, shall be retained for 25 years. Other records relevant to the procurement and not otherwise delivered with this order, shall be retained for 10 years. Seller shall provide all records relevant to this procurement when unable to retain records at their facility for the specified years.

Q23 HEAT TREAT CHART REQUIRED

Heat treating, stress relief and annealing are special processes. The Seller shall submit documented heat run data to Novatronics with each shipment.